



KYPERA LTD | FEBRUARY 2010 | UK NEWSLETTER

SUMMARY

MILTON KEYNES YMCA PURCHASE KYPERA HOUSING

HESTIA HOUSING & SUPPORT PURCHASE KYPERA HOUSING

NORTH VIEW & ANTONINE HOUSING PURCHASE KYPERA FINANCIALS

KYPERA BUSINESS, HOUSING, FINANCE & XLR DEVELOPMENT NEWS

KYPERA SUPPORT DESK CHANGES

FORPOINT SOLUTIONS AUSTRALIA PTY LTD BECOME KYPERA RE-SELLERS

SPECIAL OFFERS FOR CURRENT CLIENTS

SPECIAL OFFERS FOR NEW CLIENTS

FUTURE KYPERA EVENTS

MILTON KEYNES YMCA PURCHASE KYPERA HOUSING

Kypera are delighted to announce that Milton Keynes YMCA have chosen Kypera Housing as their Housing Management Solution. The leading Christian charity is committed to supporting all young people, particularly in times of need. Milton Keynes YMCA provides support services that make a difference to the lives of young people in the city. The YMCA provides long-term accommodation to 18 – 30 year olds and also manages the city's emergency access homeless hostel.

[... for further information including why MKYMCA chose the Kypera solution please click here - www.kypera.com](http://www.kypera.com)

HESTIA HOUSING & SUPPORT PURCHASE KYPERA HOUSING

Hestia Housing & Support is a registered charity which was founded in 1970 to help homeless people. They now deliver a range of high quality housing, care and support services across London, working in partnership with service users and local communities.

After exhaustive evaluation of a number of potential software solutions Hestia Housing & Support have decided to implement Kypera Housing. Steve Connelly - Head of Information Systems at Hestia said

"The management team are very impressed by the Kypera Housing product. We were looking for a product which is both future proof and functionally rich - this has lead us to Kypera."

[... for further information please click here - www.kypera.com](http://www.kypera.com)

NORTH VIEW & ANTONINE HOUSING PURCHASE KYPERA FINANCIALS

North View Housing Association based in Castlemilk, Glasgow provides high quality and affordable housing for approximately 700 units. Kypera have received confirmation that NVHA are to purchase Kypera Financials after being long standing Kypera clients with the use of Kypera Housing.

Antonine Housing Association was established in February 2000 and has houses within both East Dunbartonshire and North Lanarkshire council areas. The principle aim of the Association is to provide high quality housing and housing services for approximately 400 units.

Currently using Sage and Kypera Housing, NVHA & Antonine Housing Association had taken the decision to look at other accountancy systems and, after a full demonstration by a Senior Kypera Consultant quickly confirmed the purchase of Kypera Financials. NVHA identified the benefits of having a single supplier, fully integrated Housing and Finance solution.

Jean Price, Finance Manager for North View Housing Association stated

"We are very impressed with the integration of Kypera Financials with Kypera Housing. This will streamline our supplier payments in a way that we cannot do at present with Sage. Also using Kypera's Excel Report Writer (XLR) this will allow us to breakdown our costs to a lower level which will mean better reporting of expenditure."

Michael Devlin, Director for Antonine Housing Association stated

"The efficiencies delivered by the implementation of the fully integrated Kypera Housing and Financials solution will be significant for our organisation. We have utilised Sage line 100 for around 10 years and we now feel that it is time to implement a flexible finance solution."

Kypera are delighted that NVHA & Antonine Housing Association are enhancing our ever growing client base.

Craig Brock, Business Services Manager for Kypera states

"Kypera Financials is fully integrated with Kypera Housing, thus cutting down on duplicate entries of suppliers and payments. Kypera have a unique selling point in that the intellectual property rights for both systems are owned by Kypera. Customer involvement plays an important role in development of this integrated software as the majority of organisations are now looking for a one supplier system. With Kypera this is a reality!"

KYPERA BUSINESS, HOUSING, FINANCE & XLR DEVELOPMENT NEWS

Version 2.05 of Kypera Business is now under development with a release date in the summer of 2010.

Andy Harkin, Technical Services Manager for Kypera explains what will be included in the new version

“Kypera Business is currently a web based application which integrates directly into Kypera Financials and many other accountancy and housing systems. Present functionality includes Purchase Ordering, Purchase Invoicing, Expenses, Scanning & Corporate Charge Card functionality. During 2010 we will be releasing new modules which have been in testing for the past 6 months. Modules include Sales Ordering, Sales Invoicing, Project & Time Costing and also a brand new report writer – Microsoft Active Reports.

Additional to the new modules we have taken on board all comments and suggestions from our customers. One change that was logged by Magna Housing Association was the ability to group invoices that were on hold for any reason. The current version has no option for this. With this enhancement customers will have organisation defined status codes such as no valid purchase order exists & goods not received. By using this it will allow easier reporting for why invoices have not been paid to the supplier.”

Version 2.50 of Kypera Housing is also under development with a release date of spring 2010.

Tony Dunn, Application Architect for Kypera Housing explains what will be included in the new version

“Kypera Housing is built in .Net technology which allows us to build a cost effective housing management solution for both small and medium sized organisations. Currently our functionality includes core housing management modules such as Rents & Voids & Waiting List / Allocations. We also developed a full service charges / factoring module which can be either integrated with Kypera Housing or used as a standalone package and interfaced into other 3rd party systems. Lothian Homes, part of Places for People currently use that system for over 800 owner occupiers.

At the National Housing and Finance conference, held at Warwick University in March we will be launching the first version of our mobile working technology. Currently being developed for version 2.50 this technology will allow repairs inspectors to receive details of pre and post inspections to be carried out directly to a handheld device, and will also allow the inspector to complete the inspection and update the main system in real time. It will also be possible for the inspector to enter details of any works required so that the relevant orders can be raised immediately, rather than having to wait until the inspector returns to the office.

In addition to this version 2.50 also includes added functionality such as electronic core / score, scanning functionality which allows any letters, photographs & documents to be attached to a tenant or unit. We are also developing a texting and web based front screen which will eventually allow Housing Association tenants the option of checking statements, paying bills and also being kept up to date on repairs that have been logged regarding the property.

After version 2.50 we will be developing a full Anti Social Behaviour module, which will include post code reporting by hot spots and record information for any community based groups that are active around the area to help cut down on ASB.”

Craig Brock - Business Services Manager for Kypera stated

“Kypera’s investment in the provision of a new and modern housing solution using Microsoft’s flagship .NET development environment is delivering significant customer benefits. Kypera are continuing to win new business over a number of competitors within the market place. We have big plans for Kypera Housing and we are confident we can continue to grow our customer base.”

Kypera Financials version 3.632 will be released in March 2010 with significant time savings.

John Jarman, Application Architect for Kypera Financials explains the major changes within Kypera Financials and the speed increases that these changes have made

“The SQL Server interface has been streamlined to use less connections to the database and to keep those connections open for the duration of a login session. Views onto SQL tables are re-used where possible, instead of being dropped and re-created. The option to change SQL Server settings has been removed and the most efficient settings applied as standard. Indexes on major tables have been rationalised, with some new indexes being created specifically to improve the performance of specific modules, notably the Credit Control Desk, plus Aged Debt, Balance Sheet, Trial Balance and Profit & Loss enquiries. Some enquiries will now obtain their results by running a stored procedure within the database, which can boost performance. Finally, and of benefit to both SQL and non-SQL installations, some commonly accessed data is now held in memory rather than being read from the local files each time it is needed.”

Along with these benefits we have also been developing a new reporting tool; this will be available to any client on version 3.620 or above.

Kypera Reporting uses Active Reports technology to allow reports to be created and run independently of each of our applications, Financials, Business and Housing. Data from multiple applications can be combined onto one report. Reports are processed in the background, allowing the user to continue working until they are ready. Reports can be restricted to nominated users, or made available to everyone. All report output is stored in a database, making access to archived reports quick and easy. Reports can be scheduled to run in the future, either as a one-off, or at regular intervals. Report distribution can be achieved in one of two ways, conventionally via email, or internally via the reporting engine to other users. To assist in creating reports on Financials data, new views have been created onto the database tables, allowing the use of meaningful names for fields and tables, plus some built in filtering to assist in data selection.

XLR has also been enhanced to include faster response times for transaction drill & drill around.

Read only access is also available on this new release of XLR which will be available in quarter 2 of 2010. Additional to this the system includes the following enhancements:

- XLR Dictionary Database has been migrated to SQL Server (instead of MS Access)
- Extended its Dictionary Set to include 7 brand new Kypera Housing Dictionaries
- Enhanced to allow wildcard range searches & exclusive range searches
- Global Switch to include or Exclude Cancelled Transactions in Kypera Financials
- Allows Read Only Users
- Dictionary Access Assignment against individual users
- Individual client defaults for each user instead of machine defaults (mainly for Citrix Users)
- New Context (Right Click) Menu has replaced Toolbar Buttons
- XLR Menu and Context (Right Click) Menu definable and user assignable
- New XLR Management Tool

KYPERA SUPPORT DESK CHANGES

We will be launching our brand new support desk on the 1st March with a phased rollout to current clients. The new support system will deliver many benefits to our clients. This web based application will allow customers to log support calls without needing to pick up the telephone, calls can also be tracked and updated via the self service web login. After a trial beta run we will then release all log in details. Additional benefits will allow Kypera to report instantly on our service, the results of which will be posted on our website.

FORPOINT SOLUTIONS AUSTRALIA PTY LTD BECOME KYPERA RE-SELLERS

“We are very excited to announce that we have formed a partnership with Kypera Ltd for the delivery of the Kypera suite of business software to Australian organisations. Kypera gives Forpoint the opportunity to represent a very modern and functionally rich Financial and Business Application. We expect a great acceptance in the Australia market of this real time business system designed to provide businesses with great flexibility and breadth, all at a very affordable cost” Bill Bryce Sales Manager, Forpoint Solutions Australia.

SPECIAL OFFERS FOR CURRENT AND NEW CLIENTS

Until July 2010 we are offering 1 year’s free maintenance on any products or modules purchased. For more information please click on the links below

[**Kypera Housing for England, Wales & Northern Ireland**](#)

[**Kypera Housing for Scotland**](#)

[**Kypera Business**](#)

[**Kypera Financials**](#)

FUTURE EVENTS FOR KYPERA



Kypera are pleased to announce that we will be attending the 2010 Edinburgh HITEX event on 11th March 2010. The conference will be held at "Dynamic Earth" in the Stratosphere and Ozone suites, Edinburgh. Please note this is a free event to all delegates.

Please come and visit us, to register for this free event click on the link below

[Booking form – HITEX EDINBURGH](#)

NATIONAL HOUSING FEDERATION

Kypera are pleased to announce that we will be attending the 2010 National Housing & Finance Conference on 24th & 25th March at Warwick University.

Of special interest will be the launch of our mobile working solution, we hope to see you there.

KYPERA - UNITED KINGDOM

Kypera Limited • Clerkenwell House • 67 Clerkenwell Road • London • EC1R 5BL
Tel 0207 440 8700 • Fax 0207 440 8703 • Email info@kypera.com

KYPERA - NEW ZEALAND

Kypera New Zealand Ltd • PO Box 19086 • Wellington • New Zealand 6149
Tel 04 385 7071 • Email informationnz@kypera.com